

SUSPECTED 2019 NOVEL CORONAVIRUS CASES IN Q & M MEDICAL CLINICS

Singapore, 6 February 2020 – The board of directors (the "**Board**" or "**Directors**") of Q & M Dental Group (Singapore) Limited ("**Q & M**" or the "**Company**", and together with its subsidiaries, the "**Group**") wish to inform its patients and the public as follows.

The Group had taken precautionary measures and implemented operational protocols in both its medical clinics and dental clinics since January 2020 in response to the growing concerns over the 2019 novel Coronavirus ("**nCov**") outbreak. All precautions are taken to ensure the safety and wellbeing of its patients, clinical staff and doctors. High level of infection control is carried out daily and patients who are suspected of having symptoms of the nCov infection will be immediately isolated and referred for care according to the Ministry of Health ("**MOH**") guidelines.

On 5 February 2020 the screening process at the medical clinics at City Square Mall and Tampines 1 Mall identified three patients seeking treatment as having symptoms that led to the suspicion of possible nCov infection.

On 4 February 2020, MOH revised the definition of suspect case to include a person with an acute respiratory illness of any degree of severity who, within 14 days before onset of illness had frequent or close contact during work with recent travellers from mainland China with a travel history in the last 14 days. As such, the Company immediately contacted MOH surveillance officer and followed the instructions in the interest of our patients and healthcare professionals. In both instances, the patients were immediately ushered to separate isolation rooms and subsequently to the ambulance pick-up point via a designated route designed to minimise the individual's exposure to the public. Our staff who facilitated the movement used Personal Protective Equipment. Following the guidelines and protocols issued by the MOH, thorough disinfection and sanitisation of the clinics were immediately carried out.

At this point, the Company has not been informed by the MOH of the tests outcome. The Company will continue to monitor the situation closely.

The three suspected cases were in the Group's medical and not dental clinics, and operations at the Group's dental clinics are not affected. In line with best practices, screening and infection control measures will continue to be stringently observed.

For more information, please contact:

Chief Financial Officer

Vitters Sim Tel: 6705 9888

Email: Vitters@gandm.com.sg